

HearID Quick Start — Upgrading to HearID 5.X from earlier versions of HearID, for Windows XP/Vista/7

Preparing to Upgrade

- HearID 5.X is compatible with Windows XP Service Pack 3 (SP3), Windows Vista (32 bit), and Windows 7 (32 and 64 bit). Windows XP SP1 and SP2 are not supported.
- Although the 5.X installer does not copy over previous versions of HearID, we recommend that all user databases and data files are backed up. Either use the Backup procedure in HearID R3.3 or R3.4, or manually back up the files if using an earlier version of HearID.
- **Do not plug in the USB Audio Processing Unit or the PC-card until the software is installed.**

Starting the Upgrade

- Start the installation process from a freshly re-booted computer with no other programs running.
- Insert the Mimosa Acoustics HearID Upgrade CD-ROM into the CD-ROM drive.
- The setup program automatically runs. If it doesn't, manually start the installer by activating the Windows **Start** button, selecting **Run** and typing in **DriveLetter:setup.exe** (where DriveLetter is the letter for your CD-ROM drive, e.g., D:setup.exe) in the **Open** field.
- Follow the onscreen instructions. For more help, the Install Manual is on the CD.

Upgrading Options

- We recommend choosing a new installation rather than an upgrade from an old HearID.
- Select the Application and Drivers option to ensure the latest drivers are installed.
- If given the option to repair or remove Matlab, choose Repair to install the latest Matlab library.
- See the Quick Start Note on Restoring Databases to open your old databases in the new HearID.

HearID USB Audio Processing Unit Users: Installing the USB Unit

- Plug the USB unit into a free USB slot in the computer.
- Wait until the blinking blue power light on the unit turns green.
- It may take up to a minute for the device to be detected. Do not unplug the unit.
- Win 7/Vista systems: the driver should install with no input needed.
- Win XP: The Add New Hardware Wizard appears. Do not connect to Windows Update to search for the drivers. Follow the onscreen instructions. Choose Continue Anyway to the message that the driver has not passed Window's XP logo testing.

HearID PC-card Users: Installing the PC-Card

- If you're upgrading from HearID R3.3 or R3.4 but keeping the old HearID PC-card, the drivers are already installed. If you're upgrading from HearID R3.2 or earlier, the drivers need updating:
- Insert the PC-card into a free cardbus slot in the computer.
- Win XP: The Add New Hardware Wizard appears. Do not connect to Windows Update to search for the drivers. Follow the onscreen instructions. Choose Continue Anyway to the message that the driver has not passed Window's XP logo testing.

Warnings

- There is no need to uninstall earlier versions of HearID. However, newer hardware drivers are installed with HearID 5.x, so HearID R3.2 and earlier versions will no longer work. Old measurements may be reviewed, etc., but new measurements cannot be made.